

North Carolina Department of Health and Human Services

Division of Mental Health, Developmental Disabilities and Substance Abuse Services

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Michael F. Easley, Governor Carmen Hooker Odom, Secretary

Michael Moseley, Director

February 9, 2006

MEMORANDUM

To:

LME Directors

From:

Mike Moseley What

Re:

Incident and Death Reporting Forms Changes

This memo is to inform you about changes to:

- information that should be reported on the DHHS Incident and Death Report (Form QM02)
- the Level 1 Incident Quarterly Report (Form QM11) submitted by providers, and
- the Level 2 and 3 Incidents Ouarterly Review Report (Form OM13) submitted by LMEs.

These changes are effective immediately and are summarized in the enclosed documents (listed below). Please share this information with appropriate LME staff and service providers in your catchment area.

- Incident Reporting Changes for DHHS Incident and Death Report (Form QM02) contains several changes to the information that providers are to include on the DHHS Incident and Death Report (Form OM02). These changes are being requested to better protect the privacy of our consumers and to clarify requirements for reporting certain types of incidents.
- Quarterly Incident Reporting Process Changes outlines changes that have been made in the quarterly incident reporting process.
- LME Quarterly Incidents Report (Form QM13) is the revised quarterly report (formerly the Level 2 and 3 Incidents Quarterly Review Report, Form QM13) that LMEs are to submit to the Division.
- LME Quarterly Incidents Report Instructions are the instructions for the revised LME Quarterly Incidents Report (Form QM13).
- Provider Quarterly Incidents Report is the revised quarterly report (formerly the Level 1 Incidents Quarterly Report, Form QM11) and instructions that providers are to submit to the LME.

The changes are the result of discussions with LME representatives at the NC Council's Quality Improvement Forum. We believe that these changes will provide LMEs and providers better information to assess trends and patterns and to support improvements in the prevention and management of incidents. I would like to thank this group for its work with the Division's Quality Management Team to make the DHHS Incident Reporting system better serve and protect our consumers.

If you have questions or feedback, contact the Quality Management Team at 919-733-0696 or at contactdmhquality@ncmail.net.

Attachments

Secretary Carmen Hooker Odom cc:

Coalition 2001 Chair

LME Liaisons

Allen Dobson

SCFAC Chair Executive Leadership Team Kory Goldsmith

Management Leadership Team LME QI

State Facility Directors Kory Goldsmith Carol Duncan Clayton LME OI Directors

Patrice Roesler LME Client Rights Coordinators LME Provider Relations Directors MH Commission Chair



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